Leader as Coach

Method	Leader as Coach	
Introduction	· ·	
Being a leader is one of the most important roles in which people need to be coached. By practicing		
being a leader, students can be helped to make better decisions, to solve problems that are holding		
them back, learn new skills, and otherwise progress their careers (Gjetson, n.d.) ⁱ . This method		
teaches students a simple coaching technique when another person is stuck and unable to take		
action.		
Suitable for small and large gro	oups.	
Aim	to improve leadership skills	
Target group	Students of all courses and all study fields.	
Intended learning outcomes		
Being able to motivate and direct others;		
 Emphasises the thinking behind various practices; 		
Enhanced negotiation skills.		
Description		

Open the workshop with a short story entitled My Best Boss. In your telling of the story, you explain that a Senior manager was once asked to describe his "best boss" and the manger responded by saying "That is easy to do. My best boss always gave me work and expected me to do it. Those expectations drove me to action. He gave me challenging assignments and showed that he believed in me. That gave me confidence. But most of all, he was a wise old owl. Whenever I got stuck, and could not figure out what to do, he took the time to coach me. He never gave me answers, he just asked me questions and helped me figure out what to do. I learned from him. If I am going to get work done through people, I have to know how to develop people through work."

The next step is to highlight the importance of knowing what questions to ask and in what sequence. With that in mind, I then divide the class into small groups of three or four and ask them to walk around the room to three separate stations. At each station they are to generate three or four questions under the following headings:

- Questions to **Clarify** the subordinate's problem or situation
- Questions to **Remove Perceived Barriers** that the employee has identified
- Questions to Create Forward Movement so the employee can take action

The next step is to reconvene the full group and prompt a discussion on the list of questions: which questions do you like? Find useful? Which questions are not clear to you? After the discussion you should hand out a sheet of paper with the three categories (Clarify, Remove Perceived Barriers, and Create Forward Movement) and ask each participant to record those questions they find most helpful and expect to use in their coaching practice.

Preparation	Prepare 3 "station cards":
	Clarify
	Remove Perceived Barriers
	Create Forward Movement

Resources and equipment	"Station cards"
Success factors	Through efficient and well-directed coaching it can be possible
	to work out solutions for a wide range of issues concerning
	leadership.
Advantages	Actively involve students in learning,
	Students can feel that they are making a real contribution to
	their own learning.
	Allows students to experience roles as leaders, peers and
	subordinates and to experience a range of social contacts.
Disadvantages	Time consuming.
Additional information	This site hosted by writer and consultant Tom Siebold provides
	activities, exercises, inventories, and resources that can be used in
	leadership development

ⁱ Gjetson, B. (n.d.). Leader as Coach. <u>http://www.workshopexercises.com/Leadership_continued.htm#L11</u>